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CONFIRMATION NO. 1098

SERIAL NUMBER 10/602,804	FILING OR 371(c) DATE 06/24/2003 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 07117.105014 US CON	
APPLICANTS John C. C. McIlwaine, Alpharetta, GA; Matthew G. A. McConnell, Alpharetta, GA;					
** CONTINUING DATA ***** This application is a CON of 09/442,207 11/16/1999 PAT 6,628,777 <i>yes & N</i>					
** FOREIGN APPLICATIONS ***** <i>more & N</i>					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** SMALL ENTITY ** ** 09/09/2003					
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance <i>Q N</i>		STATE OR COUNTRY GA	SHEETS DRAWING 5	TOTAL CLAIMS 34	INDEPENDENT CLAIMS 5
ADDRESS Robert T. Neufeld, Esq. KING & SPALDING LLP 45th Floor 191 Peachtree Street, N.E. Atlanta, GA30303					
TITLE Method and system for scheduled delivery of training to call center agents					
FILING FEE RECEIVED 650	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		